

GEOHERMAL CONTRACTOR QUESTIONNAIRE

Contractor Name: _____ Contact Name: _____

Phone Number: _____ Email and Website: _____

EXPERIENCE

- How long have you been installing geothermal heat pumps?
- How many systems have you installed?

CUSTOMER SATISFACTION

- What do your clients like most about their systems? Least?
- Can you provide me with a list of referrals?

Questions for the referrals:

- What do you like most/least about your system?
- Describe the experience working with the contractor?
- Would you hire the contractor again?
- Did problems arise during installation?
- Were you satisfied with how the contractor handled the situation?

CREDENTIALS

- Are you accredited by the International Ground Source Heat Pump Association? You can also checkout the IGSHPA website for accredited installers: igshpa.org. Under “Business Directory” search for accredited installers in your area.
- How will you ensure the system you design for my home is properly sized?

LICENSING AND INSURANCE

- Are you licensed with the Colorado Department of Water to install ground loops?
- Will you pull a permit with the State of Colorado?
- Are you licensed in my local jurisdiction?
- Do you carry liability insurance with adequate limits?
- Do you carry workers compensation for your employees?



2387 W. 8th Street • Loveland, CO 80538
970.663.4993 • perfecttempvac.com